



WINDSOR COURT HOTEL

HOTEL FACT SHEET

DESCRIPTION:

A haven for the discriminating traveler, the Windsor Court Hotel is the crown jewel of New Orleans, providing unmatched elegance and luxury with superior service and grace. The Windsor Court was developed by New Orleans businessman James "Jimmy" Coleman Jr. in 1984 and was purchased in the fall of 2009 by a new ownership team led by The Berger Company of New Orleans.

In 2011-2012, the 23-story landmark hotel underwent a \$22 million restoration of all its 316 guestrooms and suites and Club Level lounge; a reconceptualization of the celebrated Le Salon; a revitalization of The Grill Room, The Polo Club Lounge, the pool area and meetings spaces; and the addition of the aptly titled Cocktail Bar and the Spa at Windsor Court. Dallas-based design firm Flick Mars led the restoration process, blending traditional English décor, the signature of the Windsor Court, with French Vogue, the hallmark of New Orleans. Flick Mars referenced the city's history, color, textiles and flora, as inspiration for the design and motifs seen throughout the hotel.

Windsor Court Hotel has earned the AAA Four Diamond recognition for 12 consecutive years as well as Four Stars from Forbes Travel Guide for the last five years. In 2012, *Travel + Leisure* named the property one of the Top 50 Large City Hotels in the U.S. and Canada. The year prior, *Travel + Leisure* also ranked the Windsor Court #6 in its listing of the "Top 50 Big City Hotels in US and Canada" and also included it in the "Top 500 Hotels in the World." The hotel also earned a spot on *Condé Nast Traveler's* coveted "Gold List" and "Best Hotels in the World" for 2011. Windsor Court is a member of Preferred Hotels® and Resorts and is a member of the Southern Living Hotel Collection, an invitation-only group of four- and five-star hotels that represent the best in authentic Southern hospitality. Throughout its history, the Windsor Court has been the choice for discriminating travelers visiting New Orleans, from world leaders and royalty to professional athletes, business leaders and other celebrities.

LOCATION:

The property is located at 300 Gravier Street in the heart of the Central Business District, and is within easy access of the French Quarter and iconic Bourbon Street; quintessential jazz clubs and restaurants; and Royal Street's antique shops and art galleries. Hotel views to the south capture the Mississippi River, while West of the hotel is the emerging Arts District, followed by the antebellum architecture of the Garden District. In addition, the New Orleans Convention Center, Aquarium of the Americas, Audubon Insectarium, National World War II Museum, The Ogden Museum of Southern Art, the Mercedes-Benz Superdome (home to the beloved NFL New Orleans Saints) and the docks for the legendary paddle wheeler tours are all within a 15 to 20-minute walk.

New Orleans continues to capture the hearts of millions of travelers and has won some highly coveted destination awards and recognition in 2012. *Travel + Leisure* readers named New Orleans "America's Best City" as well as top city for: Cafes, Music Scene, Girlfriends Getaway, Antique Stores, Local Pride, Happy Hour, People-Watching, Wild Weekends, Singles Scene, Street Performers, Flea Market and New Year's Eve. CNN Travel placed New Orleans in the Top Eight World's Truly Romantic Cities in 2012 and *Condé Nast Traveler's* Readers' Choice Awards placed New Orleans in the Top 10 Cities in the United States.

INTERIOR:

The hotel features European antiques and period reproductions from the 17th and 18th century. Decorated in soft, restful colors, the lobby and Le Salon are tastefully furnished. During the refurbishment, Le Salon, home to New Orleans' renowned afternoon tea, was given its own individual identity within the



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lobby with a welcoming residential feel to appeal to tea enthusiasts and craft cocktail aficionados. The space features a sage-green, ocean-blue and saddle-tan palate, reupholstered chairs and new accent furniture pieces. High ceilings, intricate moldings, rich woods, beautiful marble and woven floor coverings add to the evocation of tradition and a civilized upper class way of life.

Known for its superb art, Windsor Court boasts a museum quality collection of paintings, sculptures, tapestries and furnishings dating from the 17th to late 20th centuries with pieces spread out throughout the property. Many of the pieces are of British origin with an emphasis on works that depict the Windsor

Castle and life of British royalty. The collection has an estimated value of more than \$8 million and includes original works by Reynolds, Gainsborough and Huysman. Highlights of the collection include:

- King Charles II's Last Sunday, a painting by William Powell Frith hangs in the lobby near the front desk. Nearby, an exquisite example of Nicolas de Largilliere's work, Portrait of the Prince of Wales and His Sister (James and Louisa are portrayed as young children of James II). Also greeting arriving guests are King George V and Queen Mary in full Empire regalia, in a portrait by J. Barton, and a Thomas Thornycroft bronze sculpture of a young Queen Victoria on Horseback gracing the entrance to Le Salon.
- On the second floor adjacent to the Polo Club Lounge, guests can view works of art such as Sir Joshua Reynolds' portrait of Captain William Saltern-Wylett, RN and Viscount Linley's (nephew of Elizabeth II) Marquetry Scene which is a view of the Queen's private rose garden at Windsor. And, inside the Polo Club sits the George V Cup, a trophy presented to the 1910 winner of Ascot.
- Also on the second floor along Nash Hall are 25 hand-finished chromolithographs of Windsor Castle's private and State apartments by Sir Joseph Nash as commissioned by Queen Victoria in the mid-nineteenth century. Gracing the walls are also two notable depictions of Windsor Castle, including a fine 1885 painting by W.R. Stone, and Windsor Castle from the Thames painted by Thomas Gainsborough, RA. A scale model of Windsor Castle, an original from the renovation of the castle in the 1820's as presented by the renowned Sir Jeffrey Wyattville, is also displayed.
- In the Palm Court, guests can view Sir Anthony Van Dyck's Queen Henrietta Maria (consort to Charles I) and exquisitely on display in the Boardroom, two early 18th century works - a Brussels Tapestry, of Vertumnus and Pomona and a Jacob Huysman painting portraying A Noblewoman with Her Three Children.

EXTERIOR:

The hotel is a 23-story rose-colored granite structure with bronze-tinted, tempered glass. The top two levels are stepped back, creating roof-level terraces at the ends of the 22nd and 23rd floors. The balconies and bay windows project in relief, following the hotel's hexagonal architectural motif. The main entrance opens onto a large, lushly foliated, brick courtyard with a sparkling fountain. Featured in the center is a sculpture by John W. Mills of the dragon-slayer St. George, the medieval symbol of chivalry and valor.

ROOMS:

With 261 of the 316 accommodations being suites, all accommodations are over-sized and well-appointed with either a private balcony or a spacious bay window featuring panoramic views of the Mississippi River or the city. Rooms are decorated in a soft palette of colors with luxuriant linens and lush upholstered furniture. Suites also feature a spacious living room separated from the bedroom by French doors, a wet bar stocked with a European mini-bar, a dressing room adjoining the bedroom, a flat-screen



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television in both the bedroom and living room, and an Italian marble bath. To ensure the utmost convenience to every guest, all accommodations offer high speed internet access, selection of morning paper, full service concierge and 24-hour room service.

The rooms and suites also offer upgraded amenities, such as Frette linens; oversized Molton Brown bath products; personalized evening turndown service; Keurig coffee makers; plush terry robes and slippers; and state-of-the-art electronics, including iHome docking stations, flat screen HD TVs and jack pack connections that allow guests to seamlessly connect their personal technology to the TV

The hotel also features a spacious penthouse on the 22nd floor that has been home to A-List celebrities and dignitaries alike. At 2,700 square feet, the two-bedroom, two-and-a-half-bath Penthouse Suite features beautiful furnishings, original artwork, a baby grand piano tinkered on by the likes of Billy Joel and two private landscaped terraces. The Penthouse features all the needs of a home away from home including a library, full kitchen and dining room, two living rooms, a Butler's pantry, fireplace and a full entertainment center in the Grand salon. Penthouse guests enjoy our private Club Lounge with dedicated concierge service and daily food offerings.

The Club Lounge, available for guests residing on the 19th to 22nd floors, showcases a more sophisticated and modern look with the highest level of service in a relaxed atmosphere. It offers a dedicated concierge to attend to each guest's needs and also features enhanced services, including: extended continental breakfast, traditional English afternoon tea, and evening cocktails and hors d'oeuvres. The Lounge's lavish seating area is ideal for guests to unwind with a grand piano and large television room, while the outdoor terraces offer expansive views of the Mississippi River and New Orleans.

- Breakfast - Monday through Friday, 6:30 – 10:30 am, Saturday and Sunday, 6:30 – 11:00 am
- Traditional English Tea - Daily, 2:00 – 3:30 pm
- Cocktails and hors d'oeuvres - Nightly, 5:00 – 9:00 pm

SPA AT WINDSORT COURT:

The 4,500-square-foot Spa at Windsor Court features 8 treatment rooms, including two wet room's and one couple's treatment room, a sauna, steam room and facilities for salon services such as hair, nails and waxing. The hotel's design is weaved into the space, using the traditional English manor as a reference point and an English library as inspiration for the spa reception area that features Swarovski crystals lining the ceiling, mother of pearl tiles, and additional warm accents. All rooms have iPod docks so guests can relax to favorite playlists. Before or after treatments, patrons can enjoy the sauna and steam room in the woman's and men's facilities, brand new outdoor pool and adjacent fitness center.

Product lines available for sale in the spa boutique include Phytomer, Cellx-C, Molton Brown, Clarisonic, Moroccan Oil and Soulstice. These products are incorporated in treatments that use techniques not otherwise easily found in the New Orleans market, such as oxygen therapy, L.E.D. light therapy and microdermabrasion.

The spa is open daily from 9 a.m. to 8 p.m., with first appointments scheduled at 10 a.m.

FITNESS CENTER:

The rooftop fitness center has everything a guest needs to focus on physical and mental well-being. Open 6:00 am – 10:00 pm daily, the fitness center features cardio and weight machines with personal video monitors on cardio equipment.



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POOLSIDE:

The hotel's 10,000 square foot rooftop pool and deck offers spectacular skyline views for guests who wish to swim morning or night, summer or winter. The year round 65-foot saltwater pool is heated in the winter months and is open daily from 6:00 am – 10:00 pm.

MEETING SPACE:

The hotel offers a wide choice of elegant private meeting rooms, and is superbly equipped to accommodate executive and social events of any kind. With 10,000 square feet of function space, various rooms can accommodate meetings for up to 250 people and banquets for up to 240. On-site meeting space is handsomely appointed with one-of-a-kind signature pieces ranging from magnificent Waterford crystal chandeliers to an 18th century Brussels tapestry.

The Library and the Boardroom both provide superb settings for intimate dinners and small meetings, and there are four refined and exclusive rooms that can be tailored to corporate needs. The two Chinoiserie Ballrooms on the 23rd floor capture stunning views of the city and river from their stepped terraces and provide an ambiance of great distinctive character for occasions that will be remembered.

GUEST SERVICES:

A dedicated staff is committed to the anticipation and fulfillment of guests' needs, including:

- 24-hour room service, including hospitality services
- 24-hour concierge service & valet parking
- Laundry/dry cleaning and shoe shine
- Multi-lingual staff
- Customized site-seeing tours
- Babysitting services
- Twice daily housekeeping service

Guest amenities include:

- Complimentary high-speed wired and wireless internet
- Choice of daily morning newspaper
- Full Service concierge
- Fitness center and outdoor swimming pool
- Molton Brown bath amenities
- In-room personal combination safes
- Plush terry robes and slippers
- iHome docking stations
- Flatscreen HD TVs
- Keurig coffee makers
- Refreshment center
- Iron and ironing board
- In-suite massage services available
- Business Center

WINDSOR COURT APP:

The free, feature-filled mobile guest application designed for Apple iPhone®, iPad® and Android users features reservations tools that allow guests to book a room, order room service and make reservations at the award-winning restaurant, The Grill Room; view full food and wine menus from The Grill Room and



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for in-suite service; coordinate hotel services including housekeeping services, wake-up calls and valet service; peruse recommendations and suggested itineraries for the perfect New Orleans experience, including maps and directions for exploring the city; and send free electronic post cards to share experiences with friends and family back home. www.windsorcourthotel.com/mobileapp.

AWARDS:

In addition to its AAA Four-Diamond and Forbes Four-Star designations, the Windsor Court Hotel has been recognized for excellence in numerous publications, including: *Condé Nast Traveler*, *Zagat's Guide*, *Travel + Leisure*, *Celebrated Living*, *Southern Living*, *Times-Picayune*, *New Orleans CityBusiness* and *New Orleans Magazine*.

AIRPORT ACCESS:

The hotel is located 25 minutes east of the Louis Armstrong International Airport. The airport is serviced by Aeromexico, Airtran, American, Continental, Delta, Frontier, Jet Blue, Mid West Express, Southwest and United Airlines.

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